

## QUALITY POLICY STATEMENT

Secker & Sons (Norwich) Ltd is fully committed to operating a management quality control system with the principal objective of achieving progressive improvement in its overall quality performance.

Our management quality control system focuses on the following:

- Full compliance with all relevant legislation
- Adapting our quality procedures to take account of changes to legislation, statutory requirements and specific Client requirements
- Maintenance of high quality standards throughout the whole business
- Maintenance of traceability throughout our documentation
- Interlink with our health and safety and environmental policies and procedures
- Accommodate the requirements of external bodies
- Provide our staff with information, instruction and training on quality issues
- Monitor our quality performance